

# Licensing

## My activation code didn't work, what do I do?

You should have received your activation code via email, part of the email will look similar to this:

"Your product Registration Key is [DF1B67EC513D664B]."

The activation code is the letters and numbers between (but not including) the [ ]. It is best to copy and paste this code to avoid errors.

Additionally, you should have administrative rights while entering this code to ensure it is correctly written to the registry.

If you are still unable to activate the software, contact [support@weblakes.com](mailto:support@weblakes.com) and one of our support team will be happy to help you.

Unique solution ID: #11016

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