

# Installation

## What does "installation files are corrupt" mean?

Sometimes during the installation of Lakes software, an error message may be given that some of the installation files are corrupt. Please try the following:

### Disk space

Ensure that you have sufficient disk space to download the complete installation file. If you do not, you may have only downloaded a partial installation

### Clear your internet files

The Temporary Internet Files folder contains records of items that you have seen, heard, or downloaded from the Web such as images, sounds, webpages, and cookies. These items are stored in the Temporary Internet Files folder. These files can be deleted.

For example: If you are using Internet Explorer 8+, please proceed using the following steps:

1. On the Internet Explorer 8 Tools menu, click Internet Options.

2. Under the General Tab, Browsing History, Click Delete. Check Temporary Internet Files and Cookies.

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3. Click Delete

After you have completed the steps above, try downloading the installation file again.

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